



Low-Price Guarantee

Honoring our Low-Price Guarantee is as important as honoring all the other promises that we make to you.

Guidelines

Pep Boys guarantees our everyday competitive prices. This policy applies to retail sales of most merchandise in your local store's current active inventory, automotive services and installed tires. It does not apply to oil, windshield wiper fluid, antifreeze, Freon, special orders, merchandise not stocked in Pep Boys' distribution centers or our competitors' special offers such as rebates, limited quantities, free-with-purchase offers, financing arrangements or typographical errors. It also does not apply to commercial or fleet sales. The Low-Price Guarantee cannot be combined with any other coupons or discounts. In order to receive the Low-Price Guarantee, you must present a copy of the local competitor's current advertisement, estimate or invoice to a Pep Boys Associate.

Merchandise

Pep Boys will beat, by 5%, any competitor's current local advertised price or their everyday price on any comparable merchandise in our inventory, except oil, windshield wiper fluid, antifreeze, Freon or special orders. For example, Pep Boys will beat the price of a competitor's lifetime warranty remanufactured starter when selling our ProStart lifetime warranty remanufactured starter. The quantities of merchandise for which Pep Boys will match a competitor's price are limited by our quantity purchase limitations.

Tires

Pep Boys will beat, by 5%, any competitor's current local advertised price or their everyday price on comparable installed tires. Comparable installed tires are those of the same type and size with the same speed rating and mileage warranties within 5,000 miles of each other purchased with a similar installation package.

Service

Pep Boys will beat, by 5%, any competitor's current local advertised price or their everyday price for comparable automotive services utilizing comparable merchandise (including the quality and warranty of the parts and service). For example:

- Comparable brake service (for example, Pep Boys' Silver brake service with ProStop Ceramic pads would be comparable to a competitor's brake service that includes machining of rotors / drums, brake hardware and a brake fluid exchange with ceramic pads)
- Comparable good, better, best preventive maintenance packages
- Comparable oil changes using the same quality brand oil and filter (for example, Pep Boys' ProLine conventional oil with a ProLine filter would be comparable to our competitor's private-label conventional oil with a private-label filter)